

January 6, 2012



Dear Valued Customer,

Effective January 23, 2012 all dangerous goods prepared as Excepted Quantities (EQ) going to the following approved Europe and Africa destinations must include the UN Identification number that is assigned to each dangerous goods within the package. This information must be entered in the description field of the air waybill:

Austria	Hungary	Russia
Belgium	Iceland	San Marino
Bosnia & Herzegovina	Ireland	Serbia & Montenegro
Bulgaria	Italy	Slovakia
Canary Islands	Latvia	Slovenia
Cote d'Ivoire	Liechtenstein	South Africa (<i>exports only</i>)
Croatia	Lithuania	Spain
Cyprus	Luxembourg	Sweden
Czech Republic	Macedonia	Switzerland
Denmark	Monaco	The Netherlands
Estonia	Morocco	Turkey
Finland	Nigeria	Ukraine
France	Norway	United Kingdom
Germany	Poland	Vatican City
Gibraltar	Portugal	
Greece	Romania	

Although the IATA Dangerous Goods Regulations (Section 2.7) and ICAO Technical Instructions for the Safe Transportation of Dangerous Goods (Chapter 2, Section 2.4) do not require this information to be included on the package, to avoid service delays or returned shipments, it is important that this information be included with each shipment.

As a reminder, effective May 21, 2010 the following countries within the Asia Pacific also require this information:

Australia	Japan	Philippines
Bangladesh	Laos	Singapore
Brunei	Malaysia	South Korea
Cambodia	Maldives	Sri Lanka
Hong Kong	Myanmar	Taiwan
India	New Zealand	Thailand
Indonesia	Pakistan	Vietnam

We regret any inconvenience this may cause you. If you have any questions, please call our International Dangerous Goods Hotline at 1-866-817-3794 or email dangerousgoods@dhl.com.

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