

Dry Ice & Biological Substances Service Restrictions

DHL Express provides door-to-door express carriage of Dry Ice (UN1845) when used as a packaging supplement for Biological Substances, Category B (UN3373) or perishable contents to select international destinations. Dry ice is limited to 440 lb (200 kg) per package unless otherwise noted in RED. Those countries highlighted in RED are limited to 55 lb (25 kg) of dry ice per package. Those countries highlighted in GREEN cannot accept dry ice.

Afganistán Algeria (excluding dry ice) Andorra Argentina

Austria
Bahamas (exports only)

Bahrain Bangladesh Belgium

Australia

Benin (excluding dry ice) Bosnia & Herzegovina

Brunei Bulgaria

Burkina Faso (excluding dry ice)

Cambodia

Cameroon (excluding dry ice)

Canada Canary Islands

Caribbean Islands (imports only):

-Antigua -Dominica -Grenada -St. Kitts -St. Lucia -St. Vincent

Chile Colombia Costa Rica

Congo (excluding dry ice)

Cote d'Ivoire Croatia Curacao Cyprus

Czech Republic Denmark

Ecuador El Salvador Estonia

Finland France

Gabon (excluding dry ice)

Germany Gibraltar Greece

Guam (exports only)

Guatemala

Guinea-Equatorial (excluding dry ice)

Honduras
Hong Kong
Hungary
Iceland
India

Indonesia

Iraq

Ireland Israel Italy Jamaica

Jamaica Japan Kuwait Laos Latvia

Liechtenstein Lithuania Luxembourg Macedonia Malaysia Maldives

Mali (excluding dry ice)
Malta (excluding dry ice)

Mexico Monaco Morocco Myanmar Netherland

Netherlands, The New Zealand Nicaragua

Niger (excluding dry ice)
Nigeria

Norway
Pakistan
Panama
Paraguay
Peru
Philippines
Poland
Portugal
Puerto Rico
Romania

Russia, The Federation of (exports only)

San Marino Saudi Arabia

Serbia & Montenegro

Singapore Slovakia Slovenia

South Africa (exports only)

South Korea Spain Sri Lanka Sweden Switzerland Taiwan Thailand

Togo (excluding dry ice)
Tunisia (excluding dry ice)

Turkey Ukraine



United Arab Emirates United Kingdom -Jersey

- -Guernsey -Faroe Islands (excluding dry ice)

Uruguay

U.S. Territories:

- -Guam (imports only) -Marshall Islands (imports only)
- -Palau (imports only)
- -Virgin Islands (imports only)

Vatican City Venezuela

Vietnam