Company Name: Account Number: Account Holder:

DG Trained contact name: Emergency contact name: Emergency telephone number:

We, the undersigned, confirm that:

- we understand and are required to comply with the requirements for the carriage of Biological substances, Category B (UN3373) other than Infectious substances in Category A packed in Dry Ice as outlined in the latest edition of the IATA Dangerous Goods Regulations by Air;
- we accept that the DHL Standard Terms and Conditions of Carriage, applicable to the "DHL Product & Service" used and DHL Company Policy, will apply to the carriage of Biological substances, Category B (UN3373) other than Infectious substances in Category A, packed in Dry Ice which we may request DHL to carry on our behalf;
- we will comply with any applicable regulations set forth by the States of origin, transit and destination:
- we understand that DHL may provide additional insurance for a shipment upon our written request.

We will ensure that:

- Infectious substances of Category A assigned to UN2814 or UN2900 as per IATA DG Regulations will 1. not be offered for carriage with DHL;
- DHL will not be requested to carry any other dangerous goods commodities than Biological 2. substances, Category B (UN3373 – Risk Group 1 and 2) packed in Dry Ice and we will not offer Biological substances, Category B (UN3373 – Risk Group 1 and 2)) packed in Dry Ice to any other countries the the ones registered in the Account Approval System and authorized by this Letter;
- 3. the packages containing Biological substances, Category B and Dry Ice are properly packed in compliance with IATA Packing Instruction 650 & 904 and DHL standards as outlined in the Account Approval Process;
- 4. the packages are marked with the proper shipping name "Biological substance, Category B" adjacent to the diamond-shaped mark with the text UN3373 inside and marked with the text UN1845 Dry Ice or UN1845 Carbon dioxide, solid including the name and address of both the Shipper and Consignee as well as the Net Quantity of the Dry Ice. The package will also be labeled with the Dry Ice label;
- 5. in case an overpack is used and unless all package markings and labels are clearly visible, the overpack will be marked with the word "Overpack" and all markings and labels will be reproduced on the outside of the overpack;
- the Air Waybill states the wordings "UN3373 Biological substance, Category B packed in UN1845, 6. Dry Ice Class 9, Number of packages and Net quantity per package (... x ... kg)" or "UN3373 Biological substance, Category B packed in UN1845, Carbon dioxide, solid, Class 9, Number of packages and Net quantity per package (... x ... kg)";
- 7. an emergency telephone number of a responsible person will be provided on the Air Waybill or on the package;
- the quantity is limited to 1L/4Kg per primary receptacle and the outer packaging to 4L/Kg; 8.
- 9. not more than 30 ml of Class 3, 8 and 9 substances is added to each inner receptacle in order to maintain the viability or to stabilize or prevent degradation or to neutralize the hazards of the infectious substance;
- 10. our employees understand the requirements for the Carriage of Dangerous Goods by Air.

We accept and understand that offering articles or substances in violation of these regulations, may be in breach of national law and may be subject to penalties and we accept responsibility for any such violation. DHL will have no liability whatsoever for any delay or damage caused by our non-compliance with any of the above terms.

Declared on behalf of the shipper and any authorized representatives.

Declared on behalf of the shipper	Approved for carriage by DHL
Signed	Signed
Authorized Signatory	Authorized Signatory
Printed Name:	Printed Name and Title:
Place and Date:	Place and Date: